

# ONEPLUS SERVICE CENTRES



If you have any questions prior to visiting our service centre, please contact OnePlus Customer Support via the following methods.

**Customer Support Email**      [support.id@oneplus.net](mailto:support.id@oneplus.net)

#	CAPACITY	CITY	ADDRESS	PHONE	OPERATION HOURS
1	Repair Center	JAKARTA	Ruko Mall Roxy Square No.A5 / B5, Jl.Kyai Tapa No. 1, Jakarta barat	021 - 56953488/89	Mon-Fri (09.00-17.00), Sat (09.00-15.00) , Sun (Closed )
2	Repair Center	JAKARTA	Mall Ambassador Lt. 2 No. B37, Jakarta	021 - 5762539	Mon-Sun (11.00-20.00)
3	Repair Center	JAKARTA	Jl. Gunung Sahari Raya 73c #5-6, Jakarta 10610	021 - 4203388 / 021 - 4209955	Mon-Fri (08.00-18.00), Sat ( 09.00-16.00), Sun (Closed)
4	Repair Center	TANGERANG	Supermall Karawaci Lt.UG A5 No.7-8, Tangerang.	021-54210928	Mon-Sat (11.00-18.00), Sun (Closed).
5	Repair Center	BANDUNG	Balubur Town Square ( Baltos ) Lt. 1 T10 - T11 Jl. Taman Sari Bandung	022 - 21000300	Mon-Fri (10.00-18.00 WIB), Sat (10.00-15.00 WIB) , Sun ( closed )
6	Repair Center	SEMARANG	Jl. Jendral Sudirman 256, Semarang	024 - 70148778	Mon-Sat (10.00-17.00WIB) , Sun ( closed )
7	Repair Center	YOGJAKARTA	Ramai Shopping Mall Lt. 2 No. A26, Jl. Ahmad Yani No. 73, Yogja	0274 - 557015	Mon-Fri (10.00-19.00 WIB), Sat (10.00-17.00 WIB) , Sun ( closed )
8	Repair Center	MEDAN	Jl. Sutomo No.490, Medan	061 - 4568988	Mon-Fri (09.00-17.00 WIB), Sat (09.00-15.00 WIB) , Sun ( closed )

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9	Repair Center	DENPASAR	Komp. Ruko Investama Jl. Teuku Umar No. 123 Blok C-8 Denpasar, Bali	0361 - 246553 / 0361 - 239720	Mon-Sat (10.00-18.00 WIB) , Sun ( closed )
10	Repair Center	MAKASSAR	Jl. Yos Sudarso No. 300 Block A7, Makassar 90165	0411 - 3653800 / 0411 - 5090188 / 081342288383	Mon-Fri (09.00-17.00 WIB) , Sat ( 09.00-15.00), Sun ( closed )
11	Repair Center	SURABAYA	MASTECH Blok F11 ( Maspion Square ) Jl. A. Yani 78, Surabaya	031 - 8477889 ext 1611	Mon-Sat (11.00-21.00 WIB), Sun ( closed )
12	Repair Center	BANJARMAS IN	Jl. A. Yani Km. 2	0511 - 3276219	Mon-Sat (09.00-18.00 WIB) , Sun ( closed )
13	Collection Point	BEKASI	Mega Bekasi Hypermall Lt. 2	021 - 29620400	Mon-Sat (10.00-18.00 WIB), Sun (Closed)
14	Collection Point	PALEMBANG	Jl. Letkol Iskandar No. 36, Palembang	0711 - 372408	Mon-Sat (09.00-18.00 WIB), Sun (Closed)
15	Collection Point	PEKAN BARU	Jl. Nangka / Tuanku Tambusai 233b, Pekanbaru Riau	0761 - 23700	Mon-Sat (10.00-18.00 WIB) , Sun ( closed )
16	Collection Point	LAMPUNG	Jl. Brigjen Katamso no.12 (ruko di seberang mal Simpura Center), Tanjung Karang, Bandar Lampung 35111 - Graha Cellular Lampung	0721 - 9954232 / 0721 - 9025530	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
17	Collection Point	MALANG	Jl. Gatot Subroto 7C, Malang	0341 - 6525008	Mon-Sun (11.00-21.00 WIB)
18	Collection Point	LOMBOK	Jl. Jayengrana No. 10E Cakranegara Mataram - Lombok 82831	0370 - 629315	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
19	Collection Point	KUPANG	Jl. Jend Sudirman No. 4 Kupang 85111	0380 - 820694	Mon-Sat (09.00-17.00 WIB), Sun (Closed)

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20	Collection Point	PONTIANAK	JL. Gajah Mada No.70 C-D, Pontianak	0561 - 740153	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
21	Collection Point	SAMARINDA	Jl Jend Ahmad Yani, Ruko Cendrawasih Trade Center No. A8 Samarinda	0541 - 7272661	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
22	Collection Point	BALIKPAPAN	JL. Jendral Sudirman No.1A, Balik Papan	0542 - 744949	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
23	Collection Point	BALIKPAPAN	Jl Pangeran Antasari No. 5 Rt. 12 Sumberejo, Balikpapan tengah Balikpapan 76123	0542 - 791713	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
24	Collection Point	BATAM	Komplek Trikarsa Equalita Blok B 18-19, Batam 29432	0778 - 473033 / 0778 - 7011818	Mon-Sat (09.00-17.00 WIB), Sun (Closed)
25	Collection Point	SOLO	Ruko Notosuman No. 2 Jl. M. Yamin, Solo Jawa Tengah	0271 - 667492	Mon-Sat (09.00-17.00 WIB), Sun (Closed)